# SharePoint

**SkyNorth SharePoint Services** deliver onsite and remote services for our customers to help manage and maintain their SharePoint environment.

#### **BENEFITS AND DELIVERABLES**

- Cloud Evaluation
- Custom Development
- Migrations and Upgrades
- Preventative Maintenance
- Support and Helpdesk Solutions
- Custom Training

## WHO IS SKYNORTH?

SkyNorth Software is a Microsoft Cloud Solutions Provider focused on enterprise level implementations and migrations that will help your company create a Cloud First IT Infrastructure. Our premium resources are comprised of architects, developers, and engineers known for their extensive knowledge, speed, and agility. Each has at minimum 10 years' experience training and supporting top fortune 500 companies. This enables us to deliver much faster, and produce a higher quality result than can be expected from our competitors.

Our commitment to you, is to fully understand your requirements, challenges, dependencies, and business needs during planning phases which helps to keep overall project costs low.

#### **RELATED SKYNORTH SERVICES**

- Trusted Advisor
- Cloud Identity
- Data Protection
- Enterprise Mobility
- Microsoft Azure
- Office 365



www.SkyNorthSoftware.com/Services/SharePoint

#### **Cloud Evaluation**

Do you have open questions and road blocks that are stopping your cloud deployment? We work with stakeholders to map and develop their deployment vision.

# **Migrations and Upgrades**

In-place Upgrade? Database Attach? Third party Solution? We can assist in mapping out the most cost-effective solution to meet your business needs.

# **Support**

Tired of waiting for a callback, or dealing with the Tier1 Team? We have resources directly from Microsoft Escalations who can help solve the most difficult support issues.

## **Preventive Maintenance**

Tired of trying to keep SharePoint running? We develop preventive maintenance plans to match strict OLA's.

# <u>Helpdesk</u>

We streamline your SharePoint support through custom knowledge bases, trainings, and escalation plans to drive high quality end user experience.

# **Training**

Delivered on-site or remote, our custom training material will help any level of end-user or SharePoint Admin.

## **Development**

From company portals to small app solutions. We assist in development and implementation of custom solutions that can solve your most technical business problems.